

Public Document Pack
**COMMUNITY PLANNING PARTNERSHIP
MANAGEMENT COMMITTEE MEETING**

12 March 2009

A meeting of the **CPP MANAGEMENT COMMITTEE** will be held in the **OBAN FIRE STATION, OBAN** on **WEDNESDAY, 18 MARCH 2009** at **10:00 AM**.

AGENDA

- 1. WELCOME/APOLOGIES**
- 2. MINUTES**
CPP Management Committee 21 January 2009 (Pages 1 - 6)
- 3. MATTERS ARISING**
- 4. SOA UPDATE - VERBAL**
- 5. CPP CONSTITUTION/PARTNERSHIP AGREEMENT**
(Pages 7 - 18)
- 6. COMMUNITY PLAN REVIEW GROUP (To Follow)**
- 7. ACTION PLAN (To Follow)**
- 8. COMMUNITY ENGAGEMENT STRATEGY**
 - (a) Thematic and Local Area Planning Group Development - Nigel Stewart - Verbal
 - (b) Better Community Engagement - Eileen Wilson (Pages 19 - 32)
- 9. REIMBURSEMENT OF THIRD SECTOR EXPENSES - MALCOLM MACFADYEN (To Follow)**
- 10. BUSINESS GATEWAY AND CPP EUROPEAN FUNDING UPDATE - JANE FOWLER - VERBAL**
- 11. PARTNERSHIP FEEDBACK**
 - (a) FAB Partnership (Pages 33 - 34)
 - (b) DEMO Project Update (Pages 35 - 38)

12. AOCB

- (a) Gaelic Language Act Implementation Fund (Pages 39 - 42)
- (b) ADA Strategy (To Follow)

13. DATE OF NEXT MEETING: 20 MAY 2009 AT MID ARGYLL COMMUNITY HOSPITAL, LOCHGILPHEAD

Note: The Funding Hub will follow on from this meeting, commencing at 1.30 pm.

**MINUTES of MEETING of COMMUNITY PLANNING MANAGEMENT
COMMITTEE**

held in Board Room, H.I.E., Lochgilphead on Wednesday, 21 January 2009

Present::

Raymond Park	Strathclyde Police (chair)
Eileen Wilson	Argyll and Bute Council
Brian Barker	Argyll and Bute Council
Sally Reid	Argyll and Bute Council
Malcolm MacFadyen	Argyll and Bute Council
Sue Gledhill	Highlands and Islands Enterprise
Geoff Calvert	Strathclyde Fire & Rescue
David Penman	Strathclyde Fire & Rescue
Sue Gledhill	Highlands & Islands Enterprise
Andrew Campbell	Scottish Natural Heritage
Roanna Taylor	Argyll & Bute Young Scot/Dialogue Youth
John Walls	Strathclyde Partnership for Transport
Joanna Shedden	Scottish Government Housing Investment Division
Dick Walsh	Argyll & Bute Council
Gordon Anderson	Strathclyde Police
David Price	Association of Argyll & Bute Community Councils
Glenn Heritage	Argyll and Bute Volunteer Centre
John Davidson	Argyll and Bute Volunteer Centre

In attendance:

Joyce Cameron	Argyll and Bute Council
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Apologies:

Douglas Cowan	Highlands & Islands Enterprise
Nicola Welsh	Association of Argyll & Bute Community Councils
Derek Leslie	NHS Highland
Gordon McLennan	Strathclyde Partnership for Transport

ITEM	DETAIL	ACTION
1.	WELCOME Raymond Park welcomed everyone to the meeting and noted apologies.	
2.	MINUTES OF PREVIOUS MANAGEMENT COMMITTEE MEETING HELD ON 29th OCTOBER 2008 Minutes of previous meeting dated 29 th October 2008 were agreed.	
3.	MATTERS ARISING All matters arising are covered within the agenda for this meeting.	

ITEM	DETAIL	ACTION
4.	<p>CPP BUDGET</p> <p>Sally Reid updated the Management Committee on the CPP Budget, following which there was a long discussion around the budget and the anticipated shortfall. It was suggested that some aspects of the core/function activity of Community Planning Partnership could be looked at as individual project work and some funding could be sought through working in partnership with our third sector colleagues to access specific funding. It was agreed that Dick Walsh would write out to partners highlighting these issues and asking them to consider their future commitment to the Community Planning Partnership.</p> <p>We need to strengthen core funding and partnership arrangements to ensure we are not giving the wrong message.</p> <p>Dick Walsh agreed to write out to all other partners requesting they review their commitment to the core costs of the CPP. Dick also agreed to discuss this matter with cabinet ministers. Eileen Wilson will contact the Community Planning Network to find out if there are any other funding opportunities for staffing/core costs.</p>	<p>Dick Walsh Eileen Wilson All Partners</p>
5.	<p>SINGLE OUTCOME AGREEMENT</p> <p>Brian Barker had e-mailed an SOA Workshop for CPP's (Improvement Service January 09) presentation to members prior to the meeting. He highlighted key points and guidance and outlined the timescales for submission of this years document.</p> <p>A Draft SOA has to be with the Executive by end of February, signed off by end of May with an official ministerial signing off at the end of August.</p> <p>Sally Reid advised that the new Community Plan will show linkages and Partner responsibilities will become clearer.</p> <p>All members agreed to contribute to the SOA.</p>	<p>All Partners</p>
6	<p>NOVEMBER SEMINAR</p> <p>Eileen Wilson gave a presentation, recapping on what was agreed at the November Seminar. An Action plan will be produced showing the outcomes and associated actions. The action plan will also detail lead partners and timescales</p> <p>All members to receive a copy of the presentation with this minute</p>	<p>Eileen Wilson Joyce Cameron</p>
7.	<p>COMMUNITY ENGAGEMENT STRATEGY</p> <p>Eileen Wilson introduced the Draft Community Engagement Strategy and outlined the timescales for the document that needs to be considered by various strategic partnerships and committees. The</p>	

ITEM	DETAIL	ACTION
	<p>Strategy was welcomed by Partners as a positive move forward for Community Planning in Argyll and Bute.</p> <p>Any comments to be e-mailed to Eileen Wilson who would particularly like feedback on Appendix 3. There will be further consultation on the document and associated action plan</p>	All Partners
8.	<p>DEMO PROJECT AND FAB PARTNERSHIP UPDATE</p> <p>Demo Project Update- The demonstration project has progressed to phase two. There are a number of recommendations being considered by the Council that will also impact on the CPP.</p> <ol style="list-style-type: none"> 1. That the Council adopts an intelligent client approach for all Third Sector work rather than a specific department. This will help the Council have a strategic view of the Third Sector and the Third Sector have a strategic view of the Council. 2. That the Council develop a comprehensive approach to working with the Third Sector which reflects the diversity of the Third Sector but within an overarching framework. This framework will enable appropriate signposting through the single point of contact, and would be useful in gathering intelligence on the Third Sector and its needs. 3. That a mechanism is established for ongoing communication between the Council and the Third Sector and a promotional strategy to highlight opportunities and contributions from both. 	
9.	<p>ECONOMIC DEVELOPMENT AND THE FIRE (SCOTLAND) ACT 2005</p> <p>The main concern here is that many small and some larger businesses could cease to trade as the cost of implementing the recommendations would be too great.</p> <p>Discussion then followed surrounding possible assistance from Business Gateway, HIE, Visit Scotland (Area Tourism partnerships - ATP)</p> <p>Action Points- Brian Barker to raise this issue when he meets with Peter Russell Business Gateway & HIE to liaise with Strathclyde Fire & Rescue Brian Barker to flag up with ATP's</p> <p>Risk added to SOA</p>	Brian Barker

ITEM	DETAIL	ACTION
13.	DATE OF NEXT MEETING Wednesday 18 th March 2009 in the Board Room, Oban Fire Station, Oban	

The Funding Hub meeting followed on from this.

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Constitution and Partnership Agreement

1 INTRODUCTION

- 1.1. Effective community partnership working is essential if we are to deliver local outcomes within the new national framework. This document enables us, as a partnership, to demonstrate our commitment to the continuous improvement and effective delivery of Community Planning in Argyll and Bute.
- 1.2. The need to demonstrate how partners work together to achieve common outcomes places a responsibility on partners to effectively integrate their different contributions and deliver a multi-agency approach to planning improved service delivery. We also need to demonstrate that communities are effectively engaged in the community planning process – that they are influencing how services are planned and delivered.
- 1.3. The Local Government in Scotland Act (2003) places a statutory duty on Councils to lead and facilitate Community Planning. There is also a corresponding duty on a range of partners to participate locally.
- 1.4. Argyll and Bute Council is required to ensure financial accountability as the recipient of grants and other community planning funding streams.

2 COMMUNITY PLANNING IN ARGYLL AND BUTE

- 2.1. The Argyll and Bute Community Plan is acknowledged as the guiding document for strategic planning by all partners. The Plan sets out the vision for Argyll and Bute to be the Leading Rural Area.
- 2.2. Community Planning partners have also developed the Argyll and Bute Single Outcome Agreement (SOA). The SOA details short and medium term outcomes that the partners will deliver to enable progress towards the longer term vision set out in the Community Plan.
- 2.3. The Single Outcome Agreement is *“the means by which CPPs agree their strategic priorities for their local area and express those priorities as outcomes to be delivered by the partners, either individually or jointly, while showing how those outcomes should contribute to the Scottish Government’s relevant National Outcomes.”* (SOA Guidance for CPPs, IS 2008)
- 2.4. SOA and community plan outcomes will be:

- Directed towards the achievement of the Leading Rural Area vision (detailed below)
- evidence based
- specific, measurable and costed to enable effective performance management
- risk based
- ensure that equalities and sustainability objectives are fully integrated in all plans

Argyll and Bute: Leading Rural Area

Vibrant Communities

- safe supportive communities with positive culture and sense of pride in the area
- well balanced demographically with young people choosing to stay or move to the area
- vibrant local economy that is based on core attributes of the area, flexible and open to new opportunities
- well connected economically and socially
- a sense of history with a view to the future
- housing that is appropriate and affordable with local people able to participate in the housing market
- high quality public services and leisure/community facilities that attract people to settle in Argyll and Bute

Outstanding Environment

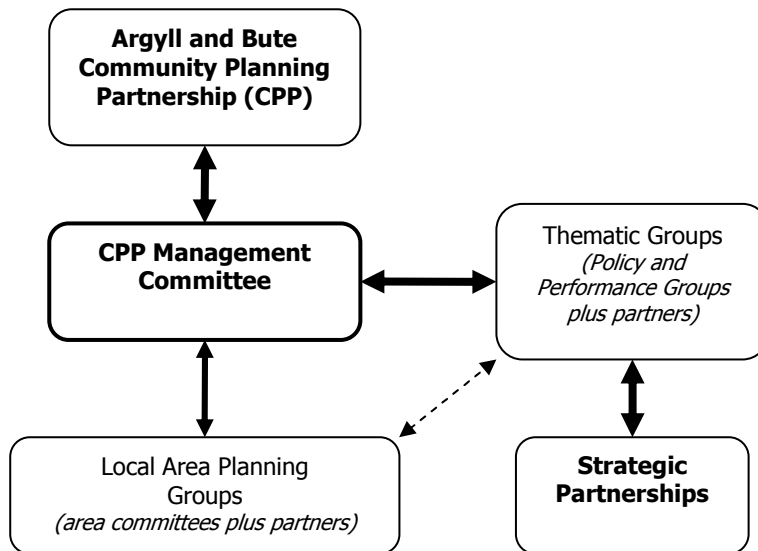
- high quality environment that is valued, recognised and protected
- the environment is respected as a valued asset that can provide sustainable opportunities for business
- a high quality image and identity that is recognised and appreciated globally
- an area that is accessible, yet retains its remote character

Forward Looking

- communities that are culturally rich with a desire to excel
- proactive communities where local people and organisations look for and create opportunities
- dynamic public sector with more delivery of high quality 'professional' services from Argyll and Bute
- partnership working across all sectors to coordinate developments, promote Argyll and Bute and remove constraints
- communities that encourage lifelong learning

3 DECISION MAKING STRUCTURES

3.1. The high level CPP structure is detailed below.



3.2. Key parts of the structure operate as follows:

- **Full partnership** - Comprises representatives of organisations at strategic level. The Full Partnership gives all CPP partners an opportunity to participate in influencing the strategic direction of the partnership.
- **Management Committee** - Comprises representatives at senior officer level from core partner organisations. The Management Committee is the operational group driving forward the implementation of the Community Plan and the Single Outcome Agreement. The committee is also responsible for the monitoring and evaluation of CPP processes, the SOA and other strategic partnerships.
- **Thematic Groups** (Policy and performance Groups plus CPP partners) –
DETAIL TO BE DETERMINED
- **Local Area Planning Groups** (Area Committees plus CPP partners) –
DETAIL TO BE DETERMINED
- **Strategic partnerships** – Comprising relevant stakeholders, this small number of partnerships are focused on the key strategic issues for the area. Their remit is strongly focused on the outcomes in the Single Outcome Agreement

3.3. Further details of these groups in terms of membership, terms of reference and meeting arrangements are detailed in the appendix.

3.4. These groups are complemented by

- **Other partnerships** – Comprising relevant stakeholders that link with strategic partnerships or are specific working arrangements between a small number of partners

- **Local Community Planning Groups** – Comprising local stakeholders with relevant interests. Local community planning groups enable individuals and communities to be consulted on community planning issues as well as influence the direction of community planning at a local and area level. These are some of the feeder groups for the Local Area Planning Groups
- **Time Limited Groups** - Comprising relevant CPP partners with a designated lead. Time limited working groups are formed to address specific issues and make recommendations to the Management Committee or other strategic partnership.

3.5. **Conference** – An annual Community Planning conference enables all partners to participate in an information sharing and consultation event. The conference brings community representatives, young people and CP partners together to share good practice and influence the direction of community planning in Argyll and Bute.

4 ENGAGING THE COMMUNITY

- 4.1. The Argyll and Bute CPP has developed a Community Engagement Strategy to engage with stakeholders. Performance will be monitored by the Management Committee.
- 4.2. All partnerships at all levels are responsible for ensuring that they conduct engagement activities in line with National Standards for Community Engagement.
- 4.3. The Community Engagement Action Plan outlines the activities supported through the CPP
- 4.4. Communications are managed as a subset of actions within the community planning Action Plan. Activities will be coordinated by the Council's Communications Team through regular liaison with the managers responsible for communications in each of the partner organisations.

5 PLANNING AND PERFORMANCE MANAGEMENT FRAMEWORK

- 5.1. High level aims within the Community Plan are translated into priorities which influence the corporate plans of the CPP partners. Relevant partner and community planning priorities will form the main content of the Single Outcome Agreement (SOA).
- 5.2. Performance against the Community Plan and SOA will be appraised by each partner monitoring its own performance with details on key success measures shared to enable effective overview of performance. The performance overview will be reported using performance scorecards compiled by the Council on behalf of the CPP and monitored by the Management Committee, thematic groups and local area planning groups.
- 5.3. Different tiers of the Community Planning Partnership will receive performance reports as follows:

- Management Committee: will monitor all outcomes/actions within the Community Plan. The committee will also monitor the outcomes in the SOA relevant to Community Planning Partners.
- Thematic Groups: will agree a relevant performance scorecard to provide information to the Council, CPP Partners and service users. The scorecard will focus on thematic priorities based on national and local outcomes detailed in the community plan and SOA.
- Local Area Planning Groups: will agree a relevant performance scorecard to provide information to the Council, CPP Partners and service users. The scorecard will focus on local priorities of interest to the area or communities within the area.

5.4. Each level of the CPP will agree performance reporting arrangements using the template below:

Stakeholders	Identification of key stakeholders drawing from formal Community Planning partners; linked partnerships; service users; and communities (geographic and of interest)
Structure	Detail of how the partnership or group relates to the overall CPP structure ensuring links are clear for those who are expected to contribute to the partnership/group and the links where the partnership contributes – e.g. a thematic group will detail which strategic partnership contribute and indicate that it reports to the Management Committee
Vision	This is the main vision to which the partnership contributes – this will either be the overall leading rural area vision or elements of that vision relevant to the partnership
Plan and priorities	The key plans priorities and outcomes relevant to the partnership/group
Translates downwards:	Details which partnerships, partners and plans that are influenced by the key plans and priorities of the partnership/group
Type of report	Performance scorecard or other reporting arrangement
Measurements	The key success measures that will be monitored to ensure that the relevant outcomes are achieved
Report to	Detail of the partnership or group responsible for overseeing the performance of the group
Scorecard themes	These are the high level elements within the performance scorecard and are agreed by each group and the partnership to which it reports

6 RISK MANAGEMENT

- 6.1. All partners will manage risk with respect to their own operations via strategic and operational risks as appropriate.
- 6.2. The CPP has a joint risk register built on relevant strategic risks from partners (where more than one partner is affected) and more general strategic risks that affect the partnership as a whole (e.g. economic and social risks).
- 6.3. Risks are assessed using the standard methodology of separate assessments of likelihood and impact combined to form an overall assessment of whether a

risk is high, medium or low. Mitigation measures are then detailed and monitored as appropriate. Risks are reviewed on a regular cycle dependent that is determined by the overall risk rating (i.e. higher risks are reviewed more often).

7 PARTICIPATION IN CPP AND OTHER STRATEGIC PARTNERSHIPS

- 7.1. CPP partners have responsibility for defining arrangements for Community Planning within their organisation.
- 7.2. It is the responsibility of the individual organisations to ensure appropriate representation at all levels and to demonstrate how they contribute to the implementation of the Community Plan and the Single Outcome Agreement
- 7.3. CPP partners have the responsibility to disseminate relevant Community Planning information to other strategic and operational partnerships in which they participate.
- 7.4. CPP partners are not expected to be responsible for the actions of other partners, but the joint commitment to the CPP implies that each partner will act in the interests of the CPP and other partners. They also have the duty to bring to the CPP any issues arising in other strategic or operational partnerships that affect the CPP.

8 FINANCE AND RESOURCES

The CPP is not a corporate body and so does not hold funds of its own.

- a. All funds will be held by the appropriate officers of the relevant partner organisation
- b. The reporting year for the CPP will be 1st of April to the 31st of March
- c. It is the responsibility of the relevant CPP partner to ensure that appropriate financial accounting arrangements are in place according to legal or other audit requirements
- d. The allocation of funds by the CPP must contribute to achieving agreed outcomes
- e. Core CPP staff will be employed by the Council on behalf of the CPP
- f. Where a costed plan includes items funded by different partners, each partner will be responsible for ensuring effective management of their funds. The partnership with responsibility for the joint plan will still include financial monitoring as part of the relevant performance scorecard
- g. Partnership groups will recommend funding allocations as appropriate against outcomes based on evidence of need and assessment of relevant risks. Formal allocation of funds will take place through the formal budget process of the relevant partner(s)

9 EQUALITIES AND SUSTAINABILITY

APPENDIX – detailed arrangements for groups in the high level CPP structure

1 FULL PARTNERSHIP

- 1.1. Comprises of representatives of organisations at strategic level. The Full Partnership gives all CPP partners an opportunity to participate and influence direction.

CPP Partner Organisations
Argyll and Bute Council
Strathclyde Police
Strathclyde Fire and Rescue
NHS Highland (AB CHP)
Highlands and Islands Enterprise
Scottish Enterprise
Skills Development Scotland
Initiative at the Edge
Argyll CVS
Islay and Jura CVS
Bute Community Links
Argyll and Bute Volunteer Centre
Mull and Iona Community Trist (MICT)
Association of Argyll and Bute Community Councils
Argyll and Bute Social Enterprise network (ABSEN)
Fyne Homes
ACHA
West Highland HA
Dunbritton HA
SG Housing and Regeneration
SG Rural Payments and Inspection
SEPA
Scottish Natural Heritage
Crofters Commission
Forestry Commission
Loch Lomond and the Trossachs National Park
HiTrans
SPT
Cal Mac
Scottish Water
M.O.D.
Job Centre +

Note: Depute Council Leader and Council Directors may also be in attendance, as are the Council's Policy and Strategy Manager and the Community Planning Manager. Note: Silent Observers can also attend meetings and contribute when invited to.

1.2. Terms of Reference

The Full Partnership provides a forum for full partner participation to:

- a. Ensure effective partnership working at strategic level
- b. Give strategic direction for community planning in Argyll and Bute
- c. Engage communities in decision making processes
- d. Ensure accountability of community planning related grants and funding streams

2 MANAGEMENT COMMITTEE

2.1. Comprises representatives at senior officer level from core partner organisations. The Management Committee is the operational group driving forward the implementation of the Community Plan and Single Outcome Agreement. The committee is also responsible for the monitoring and evaluation of CPP processes.

Partner Organisation	No of Delegates
Strathclyde Police	1
Argyll and Bute Council	1
Strathclyde Fire and Rescue	1
NHS Highland (AB CHP)	1
Highlands and Islands Enterprise	1
Scottish Enterprise	
Skills Development Scotland	
Initiative at the Edge	
Argyll CVS	2
Islay and Jura CVS	
Bute Community Links	
Argyll and Bute Volunteer Centre	
Mull and Iona Community Trist (MICT)	
Association of Argyll and Bute Community Councils	
Argyll and Bute Social Enterprise network (ABSEN)	
Fyne Homes	
ACHA	
West Highland HA	
Dunbritton HA	
SG Housing and Regeneration	
SG Rural Payments and Inspection	2
SEPA	
Scottish Natural Heritage	
Crofters Commission	
Forestry Commission	
Communities Scotland	
Loch Lomond and the Trossachs National Park	

HiTrans	1
SPT	
Cal Mac	
Scottish Water	
M.O.D.	
Job Centre +	
Total number of delegates	

Note: Relevant Council Directors are also in attendance, as are the Council's Policy and Strategy Manager and the Community Planning Manager. In the event that the substantive representative is unable to attend he/she may nominate a substitute and must notify the Community Planning Manager.

2.2. Terms of Reference

The Management Committee has been established to:

- a. Ensure implementation of the Community Plan and the Single Outcome Agreement
- b. Agree processes for monitoring and evaluating action/delivery
- c. Disseminate information ensuring all partners are aware of and able to participate in community planning process
- d. Enable community participation through agreed structures
- e. Monitor and evaluate the effectiveness of the Community Planning process

3 MEETINGS

3.1. Full Partnership

- a. The Full Partnership will meet three times a year.
- b. The Full partnership will be chaired by the Leader of Argyll and Bute Council. In her/his absence the meeting will be chaired by the Vice-chair (Depute Leader of Argyll and Bute Council). If both are absent, a person will be appointed to chair the meeting.
- c. The Full partnership will be responsible for the appointment of Management Committee chair and vice-chair from partner organisations at 2 year intervals. The new chair will normally be from a different partner organisation.

3.2. Management Committee

- a. The Management Committee will meet six times a year. Dates for meetings will be agreed by the final meeting of each year
- b. The Management Committee will be chaired by a partner organisation.

3.3. General

- a. Dates for meetings will be agreed at the final meetings of each calendar year.

- b. The Chair can convene additional meetings at the request of four or more partners or if he/she considers there is good reason.
- c. At least seven clear days before CPP meetings public notice will be given on the Council's website
- d. Agendas and all related papers will be available on the Council website www.argyll-bute.gov.uk or through a link on the Community Planning website www.argyllandbutecpp.net
- e. Items not on the agenda will only be considered if they are urgent and with the agreement of the chair and members of the partnership/ committee present
- f. Meetings will be open to the public. The members of the partnership/ committee can resolve to exclude the public if an item is deemed sensitive.
- g. Quorum - One quarter of the partners represented must be present for any decision making. If after ten minutes no quorum is achieved the meeting will be deemed inquorate and not take place.
- h. Minutes of meetings will be taken by a member of Council and will be made available on the Council's website www.argyll-bute.gov.uk or through a link on the Community Planning website www.argyllandbutecpp.net
- i. Members of the CPP must declare any interest, financial or non-financial, if any contract is to be discussed

4 THEMATIC GROUPS

4.1. TO BE DETERMINED.

5 LOCAL AREA PLANNING GROUPS

5.1. TO BE DETERMINED.

6 TIME LIMITED GROUPS

6.1. Comprising of relevant CPP partners with a designated lead. Time Limited Groups are formed to address specific issues and make recommendations to the Management Committee.

6.2. Time Limited Groups will agree their own operating arrangements assuming that they:

- a. Follow the guidance given by the Management Committee in terms of their operational remit
- b. Reach decisions by consensus
- c. Report back to Management Committee at agreed times

6.3. Terms of Reference

Time Limited Groups will be created to:

- a. Take forward an issue that requires more focused attention
- b. Make recommendations to Management Committee within time agreed

- c. Minutes or action notes of Time Limited Groups must be recorded and distributed to all group members. How minutes are recorded and distributed will be agreed by the group

6.4. Links to the Management Committee

- a. Lead officers of Time Limited Groups will attend Management Committee meetings as required
- b. Short written progress reports will be submitted as required

Housing and Regeneration Directorate
Regeneration Division

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Better Community Engagement:

**Development of a learning programme
to support and improve practice
in engaging with communities**

INFORMATION PACK

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1. Background information

In April 2008 the Scottish Government (SG) and Convention of Scottish Local Authorities (CoSLA) issued a joint statement of commitment to community empowerment. In that statement community empowerment was defined as:

“a process where people work together to make change happen in their communities by having more power and influence over what matters to them.”

Since issuing the statement the Government and CoSLA, working with the third sector (e.g. community & voluntary sectors), have been developing a community empowerment action plan. The plan covers several broad areas of work including:

- Highlighting examples of community empowerment;
- Providing direct capacity building investment to community groups;
- Investing in an integrated programme to develop skills, learning and networking in relation to community empowerment and engagement;
- Developing support to help communities own assets;
- Investing in improved support for community capacity building;
- Working with Audit Scotland to agree how to assess progress on empowerment.

As part of the investment in an integrated programme to develop skills, learning and networking in relation to community empowerment and engagement, learning materials and programmes based on the Better Community Engagement Framework will be developed, to meet the needs of those delivering community engagement in local areas. This will bring national coherence and ensure quality in training and learning around community engagement practice across Scotland.

[“Better Community Engagement: A Framework for Learning”](#) (Learning Connections, Communities Scotland, 2007) sets out a framework of competencies designed to enable the planning of learning in community engagement. The framework was developed to build the capacity of practitioners in community engagement and complements the [National Standards for Community Engagement](#) (Communities Scotland, 2005) and [The Learning in Regeneration Skills Pack](#), (Scottish Centre for Regeneration, Communities Scotland, 2005) by focusing on the key area of community engagement and providing a resource specifically for curriculum development. As part of the Scottish Government’s investment, we want to develop a range of learning materials based on the *Better Community Engagement Framework*.

As outlined in *Better Community Engagement: A Framework for Learning*, the main purpose of community engagement practice is “to develop, influence and promote policy and implement practice which engages communities as partners in change”. Nine primary elements which contribute to achieving this purpose were identified. These cover foundation elements and developmental elements.

Foundation elements

- recognising diversity and designing inclusive ways of working
- enabling communities to access resources and deliver services
- working in partnership with agencies, organisations and communities
- involving communities in planning services

Developmental elements

- negotiating with communities and partners
- addressing conflicts and supporting change
- using participatory evaluation
- being a leader and encouraging leadership
- supporting people and organisations to learn together

In addition, the framework set out the core skills and competencies that are relevant to community engagement practice including communication skills, process skills and planning and evaluation skills.

The framework as a whole represents a statement of high level and diverse competencies that would enable effective practice across the range of types and contexts for community engagement. We want to use the framework to support a programme of work that will contribute to building the capacity of the public services workforce by:

- developing, implementing and evaluating models for effectively improving competencies and skills in community engagement
- building an evidence base for further development

2. Project Aims

The aims of this project are to:

- establish one or more working models of effective learning for community engagement across Scotland
- evidence how structured learning could impact or improve community engagement practice
- provide an evidence base for future development of learning for community engagement

3. Project Delivery Model

The model for delivery of this project is a national development programme which will operate through a small number of local demonstration projects. There will be distinctive, but closely linked, national and local roles in developing and delivering learning materials and programmes.

At a local level, to better enable strategic development of the local demonstration project, it is expected that there will be input from local stakeholder organisations such as, the Community Planning Partnership, Community Health Partnership or Community Learning and Development Partnership. It is expected that such partnerships would have a sponsorship role, to support development of the local demonstration project. This would facilitate shared ownership of the project aims.

To support national level involvement in the project, an Advisory Group will be established, with representation from relevant stakeholders. The Advisory Group will provide advice and support to the strategic development of the project.

The project will involve:

- development of training programmes and materials
- working with local stakeholder organisations to plan, develop and oversee the local demonstration projects
- supporting the delivery of learning, working with local learning providers
- establishing a range of delivery models across the local demonstration projects
- evaluating the progress and impact of all aspects of the project
- disseminating learning and conclusions by a range of appropriate methods to stakeholders across Scotland in order to inform and stimulate learning, leading to improved practice in community engagement

4. Local Demonstration Projects

4.1 What are they?

It is anticipated that the Local Demonstration Projects will include local partnerships, agencies or projects, who currently provide community engagement training for staff, who would be interested in working with us to develop a range of learning products and tools, specific to their local needs, but that could be used or adapted for use on a national basis.

The number of local demonstration projects participating will be limited to between 6 and 10. We are keen to ensure as wide a representation as possible, for example, to cover:

- A mix of urban and rural areas;
- A mix of big urban and smaller urban;
- Whole partnership approaches and smaller scale, more local work;
- A third sector, community-led piece of work;
- Perhaps some multi agency work and some single agency work

4.2 Expectations of Local Demonstration Projects

Whatever the focus of community engagement of the proposed project, the successful Contractor will ensure that work taken forward as part of the overall project:

- provides experience that will contribute substantially to continued improvement of learning to support community engagement across Scotland
- promotes and enables continuing development of learning for community engagement in the Community Planning Partnership area concerned
- contributes to tackling the inequalities in Scottish society, through improving community engagement to enable people to have more influence over decisions and services that affect them

5 Equalities

No-one should be denied opportunities because of their race or ethnicity, their disability, their gender or sexual orientation, their age or religion. This principle underpins all the work of the Scottish Government and is particularly important for the Better Community Engagement Framework. Equalities practice is an essential requirement for the implementation of the Framework and for the development of learning materials.

6 What the programme involves

6.1 Identifying and establishing local demonstration projects

It is expected that between 6 and 10 local demonstration projects will participate in this programme. Expressions of interest are now being sought and projects should complete the attached Expression of Interest Form (Section 7) and return it by **Friday 27 March**.

Successful projects will be notified by Friday 8 May. They will meet with the contractor within 8 weeks of the contract start date – estimated to be 13th April.

The local demonstration project will work with the contractor, to establish and develop an action plan including, as a minimum:

- Aims and objectives
- Targets and key deliverables
- Schedule of activity, including meetings with local demonstration projects
- Roles and responsibilities of the Contractor and the local demonstration project

6.2 Advisory Group

An Advisory Group for this project will be established, by the Scottish Government, with representation from relevant stakeholders, to offer advice and support for this project. It is expected that this group would meet twice a year, until 31st March 2011. The appointed contractor will provide an update to the Advisory Group at these meetings. This update includes a presentation on the progress of the work and a short written report for each local demonstration project.

6.3 Shared ownership

Engagement, shared ownership and partnership working with stakeholders at both local and national levels, will be crucial to the success of this project. At a local level, this will involve working with the local demonstration projects and local stakeholders, such as the local Community Planning Partnership. At a national level, engagement with umbrella organisations, such as CoSLA will be essential.

The appointed contractor will draft a communications brief which provides an outline of the project and provides specific details on the local demonstration projects. The brief will be provided to both local and national stakeholders.

Working with the appointed contractor, the local demonstration projects, will develop and implement a plan for local level engagement with relevant stakeholders and training providers, to ensure shared ownership of the programme at local level. It is essential that local stakeholders are included in the project from the beginning.

It is essential that national stakeholders are kept up to date with progress on this project, including CoSLA, relevant voluntary sector intermediaries, the Improvement Service and other national groupings with a particular role in supporting community engagement, such as the Community Development Alliance Scotland (CDAS) and Community Learning and Development Managers Scotland (CLDMS).

A national engagement plan will be developed by the Scottish Government and the appointed contractor, to ensure shared ownership of the project with these national stakeholder organisations.

The Scottish Government will lead in engaging with the national stakeholders, issuing communications, arranging meetings and 2 national level events, and providing secretariat as required. This is to ensure that they are kept up to date with progress on this project and kept abreast of wider community engagement and community empowerment policies.

6.4 Development of learning and training materials

The appointed contractor, in conjunction with the local demonstration project, will liaise with relevant local partners and develop learning and training materials for each local demonstration project which will be based on the *Better Community Engagement* framework.

It is expected that this will include as a minimum:

- Conducting a needs analysis, working with the local demonstration project and their stakeholders to:
 - assess the existing range of training and learning materials and the current knowledge and skills of users
 - identify learning and/or training needs
- Develop learning and training materials, building on existing resources in use locally, where appropriate, and working in partnership with local training providers to develop these
- Ensure that training providers liaise with the local demonstration project and with local stakeholders to ensure the appropriateness of materials and programmes.

6.5 Delivery of learning and training programmes

The appointed contractor will work with training providers and local stakeholders to develop and implement a plan to facilitate the delivery of learning and training programmes for each local demonstration project. This plan may include assisting the local partners to develop learning programmes or utilise existing tools and materials, and signposting to other organisations and services available.

6.6 Sustainable learning for community engagement

Based on the needs analysis and development of learning and training materials outlined above, the appointed contractor, working with the local demonstration project, will develop a plan to build local capacity to support learning for community engagement to ensure that learning for community engagement continues within the local demonstration project areas on a sustainable basis, beyond the duration of the contract period.

6.7 Monitoring and evaluation

A two-tier monitoring and evaluation process will be conducted by the appointed contractor: one for the programme as a whole, and one for each local demonstration project.

6.8 Final report

The Contractor will produce and deliver a written final report on the programme which includes findings, conclusions and learning from the experience. This report will be issued to all stakeholders with an interest and responsibilities in community planning, community engagement and community learning practice, Community Learning and Development Partnerships and learning and training providers.

7. Further information and expression of interest

For further information, please contact Wendy-Louise Smith:

By e-mail at WendyLouise.Smith@scotland.gsi.gov.uk

or

By telephone on 0141 605 4186

If you would like to participate as a local demonstration project for this programme, please complete the Expression of Interest Form and return it to Wendy-Louise Smith by **Friday 27 March**:

By e-mail at WendyLouise.Smith@scotland.gsi.gov.uk

Or print it off and return it to the following address:

Community Engagement
Housing and Regeneration Directorate
Scottish Government
58 Waterloo Street
Glasgow
G2 7DA



**Better Community Engagement:
Development of a learning programme to support and improve
practice in engaging with communities**

**PILOT PROJECT
Expression of Interest Form**

Section 1: Contact details

Name:	
Organisation:	
Address:	
Telephone number:	
E-mail:	

Section 2: Current community engagement training and resources

Please tell us what community engagement training and resources you are currently providing, or have access to:

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Housing and Regeneration Directorate
Regeneration Division

T: 0141-305 4186 F: 0141-305 4170
E:
communityengagement@scotland.gsi.gov.uk

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Section 3: Maximising the effectiveness of community engagement

Please tell us what gaps or needs in skills/training/learning you believe need to be addressed, in order to maximise the effectiveness of your community engagement:

Section 4: Partners

Who are the partners you would expect to participate in learning and training activities:

Section 5: Delivery of training and learning

Who are the partners you would expect to contribute to the delivery of training and learning in community engagement:

Section 6: Benefits of participating as a pilot project

What benefits are you looking to achieve, through participating as a pilot project?

Please return completed forms by Friday 27 March to:

Wendy-Louise Smith

By e-mail at: communityengagement@scotland.gsi.gov.uk

Or by post to:

Community Engagement
Housing and Regeneration Directorate
Scottish Government
58 Waterloo Street
Glasgow
G2 7DA

Argyll and Bute Community Planning Partnership**Management Committee
18 March 2009**

Update on Fairer Argyll and Bute (FAB) Partnership

1. SUMMARY

- 1.1 The FAB Partnership has been established to improve joint working to address poverty, deprivation and health inequalities in Argyll and Bute.
- 1.2 This report provides an update to the Community Planning Partnership Management Committee on the progress of the FAB Partnership.

2. RECOMMENDATION

- 2.1 The Management Committee is asked to:
 - Note the progress made by the FAB Partnership.

3. BACKGROUND

- 3.1 The FAB Partnership has been established following the work of the FAB Planning Group to oversee the longer term development and implementation of the FAB Plan as part of the Single Outcome Agreement (SOA).
- 3.2 So far the FAB Plan has been focused around the Fairer Scotland Fund (FSF) and the FAB Partnership will continue to monitor and evaluate the effectiveness of this Fund.
- 3.3 The FAB Partnership is chaired by Argyll and Bute's Spokesperson for Housing and Communities. Membership of the Partnership includes representation from Argyll and Bute Council, NHS Highland, Community Safety Partnership, Registered Social Landlords (RSLs), Careers Service, Third sector, Young Scot/Dialogue Youth, and community representatives.

4. PROGRESS

- 4.1 The FAB Partnership met on 19th December 2008 and 6th February 2009. Meetings are scheduled at two monthly intervals throughout 2009.
- 4.2 The FAB Partnership has made recommendations for FSF allocations for 2009/10 and 2010/11. The Council Executive has approved the recommendations for FSF allocations made by the FAB Partnership. Proposals from the Third Sector Steering Group

have been agreed and a Service Level Agreement for delivery of these proposals is being drafted.

- 4.3 In addition, the Executive has agreed that a seminar be arranged for Elected Members in autumn 2009 to raise awareness of the change in funding circumstances, and how FSF allocations are made on the basis of identified need.
- 4.4 The FAB Partnership has begun to consider other funding streams (e.g. Health Improvement Fund via NHS, Wider Role Fund via RSLs) alongside the FSF to ensure coordination and sharing of resources to meet the common outcomes in addressing poverty, deprivation and health inequalities.

5. Conclusion

- 5.1 The FAB Partnership is working towards a holistic approach to tackling poverty, deprivation and health inequalities. The wide membership of the FAB Partnership has created an opportunity to improve the planning of activity and the efficient use of resources to meet common outcomes.

For further information contact:	Susan Dawson
E-mail	Susan.dawson@argyll-bute.gov.uk
Telephone	01546 604213
Date	6 January 2009

1. SUMMARY

- 1.1 The Demonstration Project was established in June 2008 to harness the potential of the Third Sector to help achieve Council objectives. The Demonstration Project Board is chaired by Council Leader and membership comes from the following; Big Lottery Fund, Community Planning Partnership Chair, Social Economy Network, Third Sector Organisation, Enterprise Agency, NHS, Council Director of Community Services and Head of Planning and Performance.
- 1.2 The Demonstration Project Team was tasked with taking forward the work detailed in the COHI Report, March 2008, and the political direction of Government, which recognises the role that Councils play in enabling communities to achieve their potential.
- 1.3 To ensure Argyll and Bute Council is fit for this role, the Demonstration Project Team was tasked to look at current Council policies and procedures and identify barriers and opportunities.
- 1.4 At the same time the Argyll and Bute Social Economy Partnership (ABSEP) was agreeing a detailed plan to develop the Social Enterprise Sector.
- 1.5 Funding was sought from the Council, the Scottish Government and LEADER to put this plan into action.

2. OUTCOMES

The Demonstration Project was tasked with achieving the following outcomes which relate to the Carnegie Report;

- 2.1 Funding streams are appropriate and linked to strategic plans.
- 2.2 Improved community sustainability through the Third Sector's ability to acquire assets.
- 2.3 Procurement policies of Argyll and Bute Council and CPP Partners have a clear and strategic view of the Third Sector as a service deliverer.
- 2.4 Social enterprises are able to access appropriate training and information to help them develop.

The ABSEP, by working directly with the Third Sector will also be seeking to achieve these outcomes.

3. CONSULTATION AND RESEARCH

- 3.1 The Demonstration project has undertaken consultation and desktop research with a range of internal and external partners to look at the four main outcomes.

- 3.2 The consultation included a questionnaire which appeared on two Third Sector intermediary organisation websites and was distributed with the Council's ALERT funding bulletin. In addition, each Team Leader contacted stakeholders individually; and the Third Sector Steering Group acted as a focus group, allowing discussion on issues and ideas for progress
- 3.3 The findings from this consultation and research have been used to form the recommendations and suggestions for the next steps for the Demonstration Project.
- 3.4 The ABSEP is promoting research and study visits to identify innovative delivery mechanisms for rural areas. It is also seeking to identify accurate measures of growth and business sustainability within the Third Sector.

4 **FINDINGS**

Many of the findings were applicable to all outcomes and these have been summarised below. On the whole, findings from the Demonstration Project research and consultation exercise confirmed people's perceptions of the main areas for improvement.

- 4.1 Examples of good practice in working with the Third Sector exist in some Council departments but awareness across the Council of the benefits of working with the third sector, and the underpinning knowledge such as community benefit, social capital etc. varies significantly.
- 4.2 The Council has undertaken work to help identify and measure social benefit in resource planning, and has a strategy for working with the Third Sector. It has developed the following;
 - (i) *Sustainability Toolkit*
 - (ii) *Outline Business Case Scoring System*
 - (iii) *Weightings for community aspects within the procurement process*
 - (iv) Volunteering framework
 - (v) Corporate Plan
 - (vi) Corporate Planning and Performance Framework
 - (vii) Consultation Toolkit
 - (viii) Draft Community Engagement Strategy

This work needs to be consolidated and developed into a coherent overarching framework for the Council's relationship with the Third Sector.

- 4.3 There is not a general awareness within the Third Sector of how they can contract services from the Council, apply for grant assistance or have an impact on service delivery. There is no framework for the flow of information between the Council and the Third Sector.
- 4.4 There are many ongoing related strands of work such as the Corporate Planning and Performance Framework, Single Outcome Agreement, Community Engagement Strategy, Fairer Argyll and Bute Plan and others that the Demonstration Project must continue to work with in finding ways forward. Much of this work involves Community Planning Partners and there should be a framework for this work based on shared principles

Harnessing the Potential of the Third Sector to Achieve Council's Corporate Objectives – COHI Report February 2009

of transparency, accountability, communications, equity and respect between partners.

5 RECOMMENDATIONS

Many of these recommendations were applicable to all outcomes and these have been summarised and detailed below;

- 5.1 That there is a wider consultation, both internal and external, to fully inform the Project and make best use of existing resources.
- 5.2 That the Council adopts an intelligent client approach for all Third Sector work rather than a specific department. This will help the Council have a strategic view of the Third Sector and the Third Sector have a strategic view of the Council.
- 5.3 That the Council develop a comprehensive approach to working with the Third Sector which reflects the diversity of the Third Sector but within an overarching framework. This framework will enable appropriate signposting through the single point of contact, and would be useful in gathering intelligence on the Third Sector and its needs.
- 5.4 That a mechanism is established for ongoing communication between the Council and the Third Sector and a promotional strategy to highlight opportunities and contributions from both.
- 5.5 That the Council, with the Community Planning Partners, develops a Compact with the Third Sector which will lead to improved partnership working, and that this work should be part of the development of the Third Sector interface with CPP.
- 5.6 That work should be undertaken to identify options for service delivery where the Third Sector can bid for contracts.
- 5.7 That the Council considers the Public Social Partnership Project in Oban as a pilot for Third Sector service delivery.

6 NEXT STEPS

- 6.1 Responses from the consultation questionnaire and from informal meetings with stakeholders have shown an overwhelming desire for a further consultation based on the findings from this first phase. This second phase of consultation would involve more stakeholders and be over a longer period of time, essentially building relationships and an agreed way forward.
- 6.2 Phase 2 consultation or dialogue with our partners will take place over two-three months. Conversation with our partners will allow us to refine our proposals and implement these following the final report document to be produced for the COHI in Argyll and Bute.

Harnessing the Potential of the Third Sector to Achieve Council's Corporate Objectives – COHI Report February 2009

- 6.3 The ABSEP is now in a position to carry forward a programme of work which supports this process. The funding will support the Argyll and Bute Social Enterprise Network to undertake a range of activities to develop social enterprise within Argyll and Bute and Arran and the Cumbraes, this will complement the work of the Demonstration Project.
- 6.4 Carnegie UK Trust have committed to working with the Demonstration Project to help take forward the recommendations. This will help to keep the Demonstration Project abreast of national and international related work, as well as providing a platform for work in Argyll and Bute and ongoing developmental support.

Arlene Cullum
Corporate Funding Officer

07979 214501

Jim McCrossan
**Community Learning and
Regeneration Manager**

01369 708543

18 Feb 2009

UPDATED 3rd March 2009

COMMUNITY PLANNING PARTNERSHIP MANAGEMENT COMMITTEE

**ARGYLL AND BUTE COUNCIL
CHIEF EXECUTIVE'S UNIT / POLICY AND STRATEGY 18 MARCH 2009**

GAELIC LANGUAGE ACT IMPLEMENTATION FUND (GLAIF)

1. SUMMARY

The purpose of this report is to highlight to the Community Planning Partnership the funding opportunities available through the Gaelic Language Act Implementation Fund (GLAIF).

2. RECOMMENDATION

It is recommended that the Community Planning Partnership:

- note the content of this report
- investigate possible partnership working opportunities for GLAIF funded projects to raise the profile of Gaelic in the local authority area

3. DETAIL

The Gaelic Language (Scotland) Act was passed by the Scottish Parliament in 2005, with the intention of securing the status of Gaelic as an official language of Scotland which commands equal respect with the English language.

The overall purpose of the Act is to promote the use of Gaelic in Scottish public life, and to encourage the increased use of Gaelic in the home, community, and place of learning and in the workplace.

As part of the Gaelic Language Act, Bòrd na Gàidhlig (BnaG), was established to promote the use and understanding of the Gaelic language. BnaG is a statutory Non-departmental Public Body which was set up in 2006. BnaG has the functions of:

- Producing a National Gaelic Plan
- The authority to issue certain public authorities to prepare and publish Gaelic Language Plans in connection with the exercise of their functions
- Issuing guidance in relation to Gaelic Education

Argyll and Bute Council was one of the first six public authorities in Scotland issued with a statutory notice by BnaG to produce a Gaelic Language Plan. The Council's Plan was formally approved by the BnaG in June 2008.

Other Community Planning Partners that will have received notification from BnaG to produce Gaelic Language Plans include HIE, NHS Highland, Forestry Commission, SNH, CalMac and Visit Scotland.

BnaG has recently announced that £1.4 million has been made available by the Scottish Government for the Gaelic Language Act Implementation Fund (GLAIF) in 2009/10.

The primary purpose of GLAIF is to support initiatives which develop the capacity of public authorities to implement their Gaelic Language Plans under the framework of the Gaelic Language Act (Scotland) Act 2005.

Applications for funding are invited from public authorities or other organisations which meet the following criteria:

- Public authorities that are currently implementing or about to implement a statutory Gaelic Language Plan
- Public authorities named in the Bòrd's published notification programme who will be asked to prepare a statutory Gaelic Language Plan
- Public authorities who are unlikely to be asked to prepare a Gaelic Language Plan in the immediate future, but who wish in the meantime to progress their support for Gaelic
- Bodies not covered by the provisions of the 2005 Act, such as private companies and public bodies, who wish to enhance the environment of support in which the Gaelic Language Plans approved by BnaG will be implemented.

The Bòrd will look favourably on joint applications for funding from public authorities or other organisations who can demonstrate the added value to be achieved through partnership working.

Argyll and Bute Council have applied for funding from the Bòrd through GLAIF in previous financial years to assist with the implementation of the Plan. Details of projects and results of funding that has been awarded to Argyll and Bute Council in previous financial years can be found in Appendix 1.

4. CONCLUSION

This report summarises the Gaelic Language (Scotland) Act, the role of Bòrd na Gàidhlig and the Gaelic Language Act Implementation Fund and makes recommendations for the Community Planning Partnership to work in partnership on projects that will enhance the usage and status of Gaelic.

Further details:

Stephen Colligan, Policy Assistant, Policy and Strategy, Chief Executive's Unit, Argyll and Bute Council, Kilmory, Lochgilphead PA31 8RT
Tel. 01546 604472 stephen.colligan@argyll-bute.gov.uk

2007/08 Funded Projects - £206,690

Projects included:

Ùlpan language courses
Advertising
Publication Translation
Corporate Branding
Road Signage
Bilingual Signs for buildings
Teachers CPD
Increasing Gaelic skills through Sport
Gaelic Skills in the Home

2008/09 - £107,200

Projects included:

Pre School Support DVD
Family Learning Seminars
Community Language Development
Programme of specialist visits to Primary & Secondary Schools
Stramash – Family Learning Outdoors
Stramash – Instructional Staff Development
Stramash – Outside Edge
Increasing Gaelic materials in libraries

NB: Some projects that had been identified in 2007/08 and were successful in receiving funding through GLAIF, received funding in 2008/09 as continuation projects.

The application in 2008/09 was for 3 year funding and it has been agreed by the Bòrd to award Argyll and Bute Council £49,900 for 2009/10 and £30,200 for 2010/11.

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